

**MEETING OF THE NORTHUMBRIAN AND ESSEX & SUFFOLK WATER FORUMS  
WEDNESDAY 1 NOVEMBER 2017**

**THE GREAT NORTHERN HOTEL, PETERBOROUGH**

**AGENDA**

**Meeting starts at 10:00 without Company members,  
Company members join at 11:00 and lunch is at 12:30**

**As members requested, this first hour will be mostly  
devoted to consideration of the matters for discussion  
with the Company.**

10:00	1.	Welcome, apologies, aims of the meeting disclosure of interests	Chair/all	10mins
	2.	Notes & actions of last meeting held 18 September 2017 – for review and agreement of the meeting record ( <b><i>paper enclosed</i></b> )	Chair/all	
10:10	3.	Business Plan Overview ( <b><i>paper enclosed</i></b> ) Aim – For Forum members to prepare for discussion with the company.	Chair/all	50mins
<b>11:00</b>	<b>4.</b>	<b>Company members join the meeting – welcome and introductions</b>		<b>15mins</b>
11:15	5.	Business Plan Update - Outcomes Language Review ( <b><i>paper enclosed</i></b> ) Aim – For members to challenge and advise the Company on its approach.	Ceri Jones	15mins
11:30	6.	Business Plan Update – Water Quality ( <b><i>paper enclosed</i></b> ) Aim – For members to challenge and advise the Company on its approach.	John Devall	50mins
12:20	7.	Water Resources Management Plans 2019 Update ( <b><i>paper enclosed</i></b> ) Aim – For members to challenge and advise the Company on its approach.	John Devall	20mins
<b>12:40</b>		<b>LUNCH</b>		30mins
13:10	8.	Business Plan Update – Waste Water Service ( <b><i>paper enclosed</i></b> ) Aim – For members to challenge and advise the Company on its approach.	Richard Warneford	80mins
14:30	9.	Assurance Dashboard ( <b><i>paper enclosed</i></b> ) Aim – For members to consider where they would like to take further deep dives into the evidence	Chair/all	15mins

14:45	10.	Water Forums Report to Ofwat Aim – For members to work with their Author, to ensure they have all the material they need for their report related to items 5, 6, and 7.	Sarah Young Ros Shedden Elaine Erskine	15mins
15:00	11.	Meeting Review (Company people to leave the room) Members are also requested to complete survey.	Author, Chair and independent members	30mins

**15:30           CLOSE**

**The following information papers have been placed into the 1 November meeting folder in SharePoint:**

- A Update from the Chair – the Acting Chair’s view on Forum activity and progress
- B CEO Update – update on what has been happening in the company and the water industry
- C Regulatory Update – recent Ofwat, Environment Agency and Drinking Water Inspectorate activity
- D Customer Engagement Update